

Installing Citrix Receiver on iOS Devices – iPad and iPhone

1. Click on the “App Store” Icon. It can be found on the list of Applications or can usually be found on the Main Home Screen.



2. Click on the text box to search and type “Citrix Receiver” and click on the Citrix Receiver and press enter.



3. Click on the “Citrix Receiver” Icon and then click on the download button.



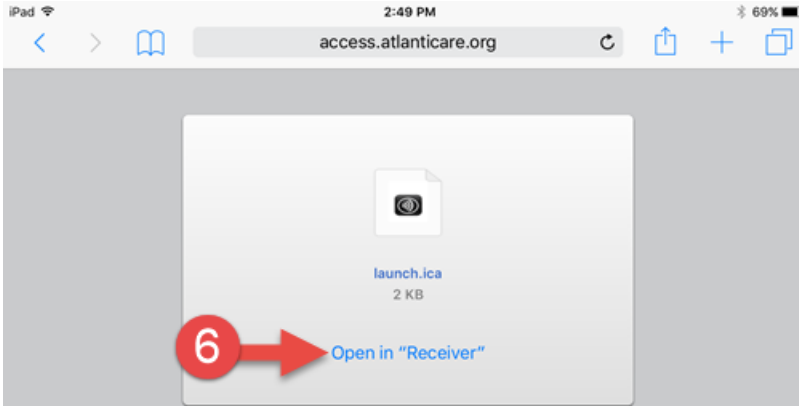
4. Once installed, DO NOT click open, but rather hit the “Home” button on your iOS device.



5. Once installed, open your Safari Browser and go to <http://access.atlanticare.org>. Login to your AtlantiCare Account.



6. Click on the application you would like and then click "Open in Receiver".



This concludes the install and you should be able to launch icons from Citrix (AtlantiCare Access). If you are still having an issue and this is your personal pc or laptop then you will need to contact an outside company for more assistance. Our policies state that we are not allowed to troubleshoot beyond showing users how to download the ICA client.

Thank you,

AtlantiCare Information Technology Department