

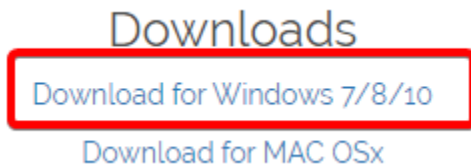


# Citrix – Windows Installation

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## Installing Citrix Workspace (formerly Citrix Receiver) on Windows Computers

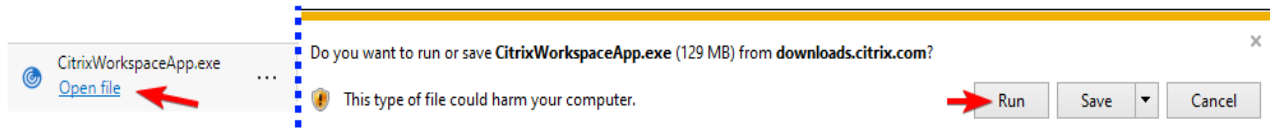
- 1) Open your Internet Browser.
- 2) Navigate to <http://access.atlanticare.org>
- 3) Click on "Login Assistance"
- 4) Click on "Download for Windows 7/8/10".



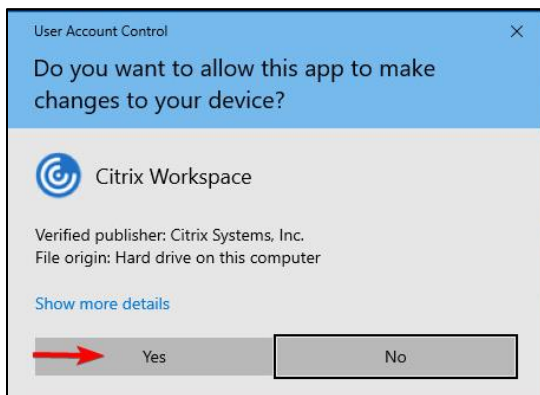
- 5) Click on "Download Citrix Workspace app for Windows"



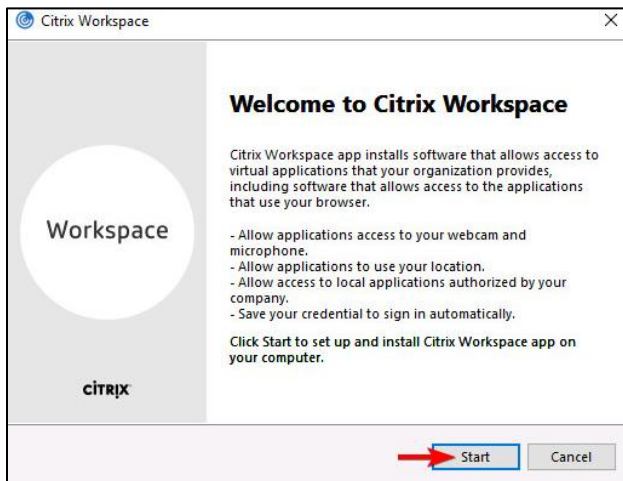
- 6) Click on "Open File" or "Run" on the bottom of your browser window.



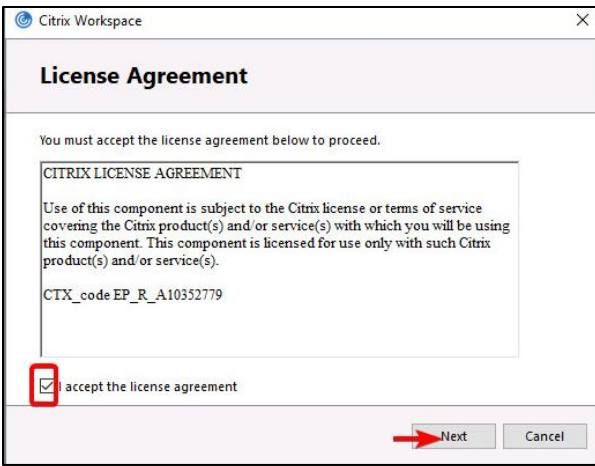
- 7) On the User Account Control windows, click "Yes".



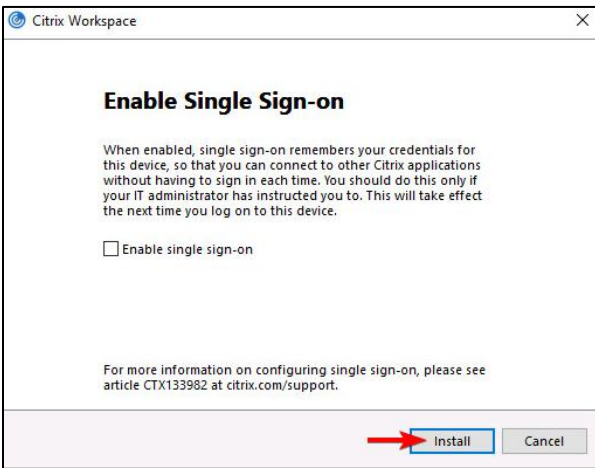
- 8) Click "Start" to start installing the Citrix Receiver.



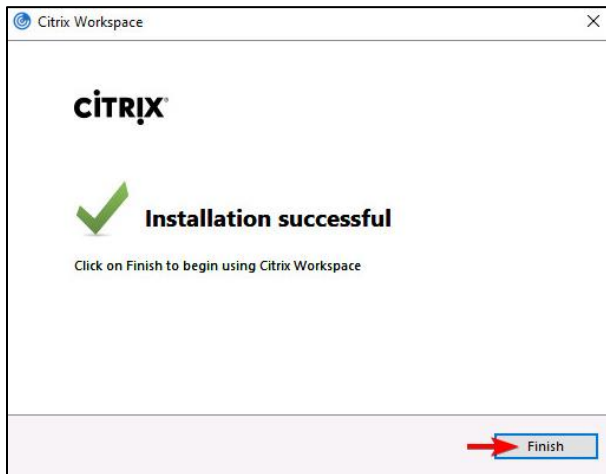
- 9) Put a check on the checkbox next to I accept the license agreement.
- 10) Then click "Next".



11) Click "Install" to proceed with installation.



12) Click "Finish" once the installation is completed.



This concludes the install and you should be able to launch icons from Citrix (Atlantcare Access). If you are still having an issue and this is your personal pc or laptop then you will need to contact an outside company for more assistance. Our policies state that we are not allowed to troubleshoot beyond showing users how to download the ICA client.

Thank you,

AtlantiCare Information Technology Department