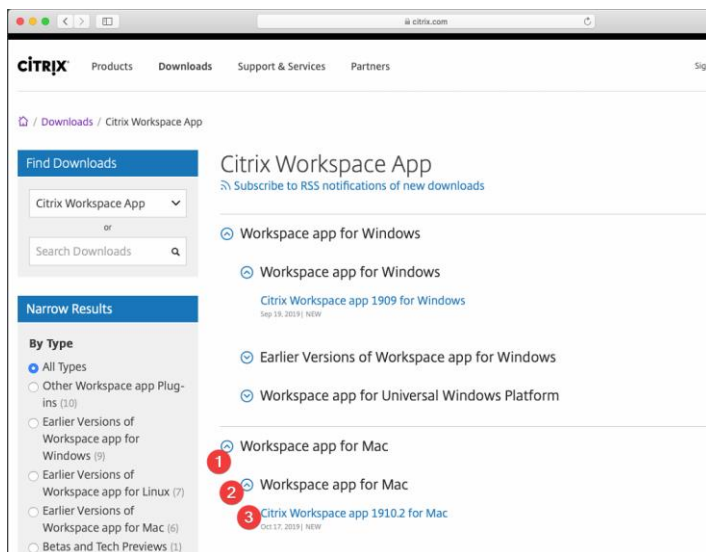
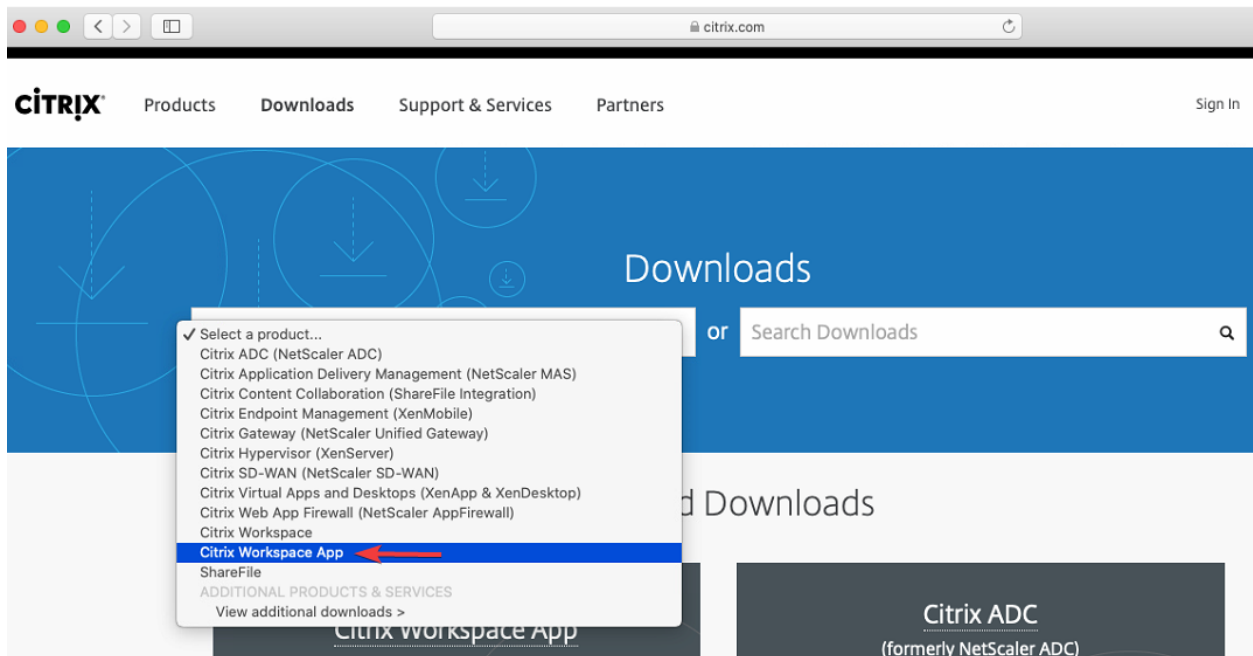
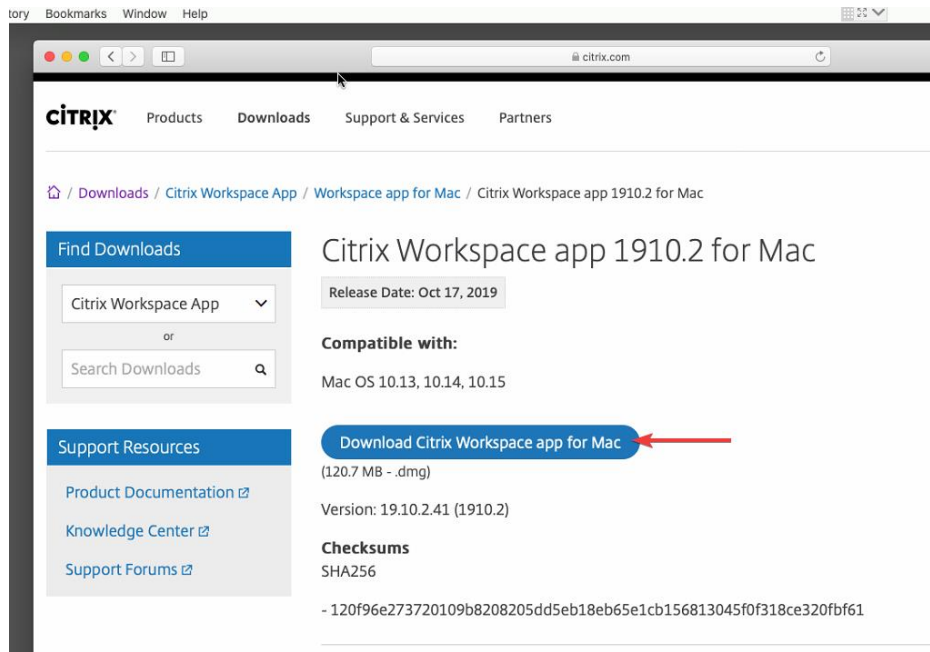


Citrix – macOS Installation

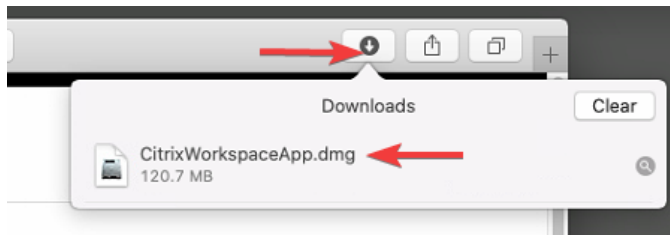
- 1) Open Safari Browser or browser of choice.
- 2) Navigate to <http://www.citrix.com>
- 3) Go to the following URL: <https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>
 - a. Or follow the following steps:
 - i. Click on Downloads and then click the arrow on “Select a product”
 - ii. Choose Citrix Workspace App.
 - iii. Click on “Workspace app for Mac”, Click on “Workspace App for Mac”, and then click on “Citrix Workspace App * for MAC”



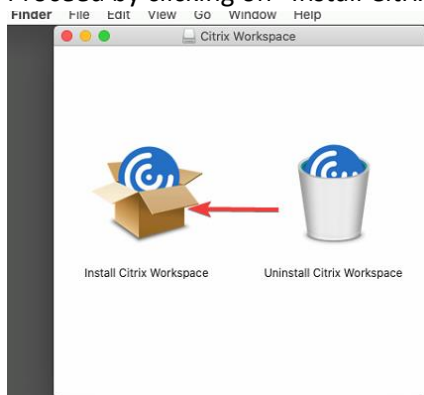
4) Next click on “Download Citrix Workspace for Mac”



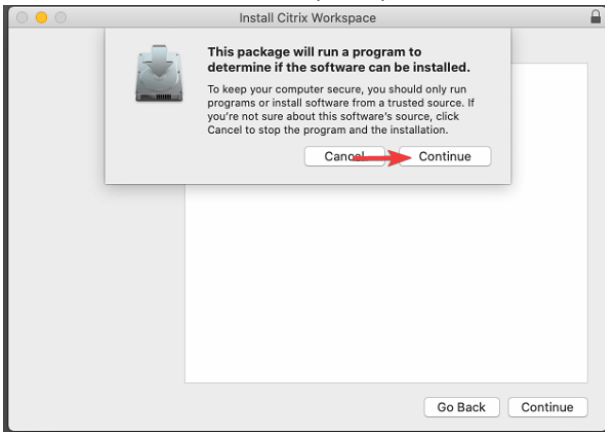
5) Next go to your Downloads then go click on the DMG to open the file.



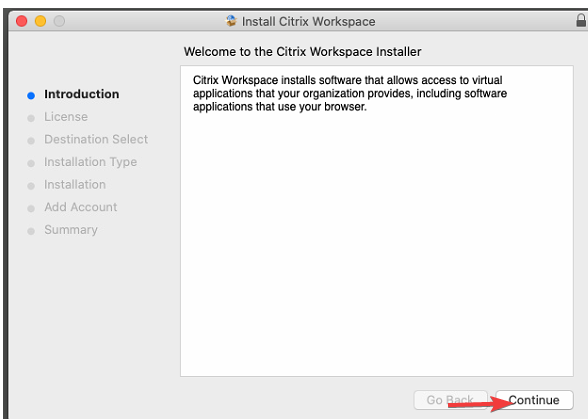
6) Proceed by clicking on “Install Citrix Workspace”



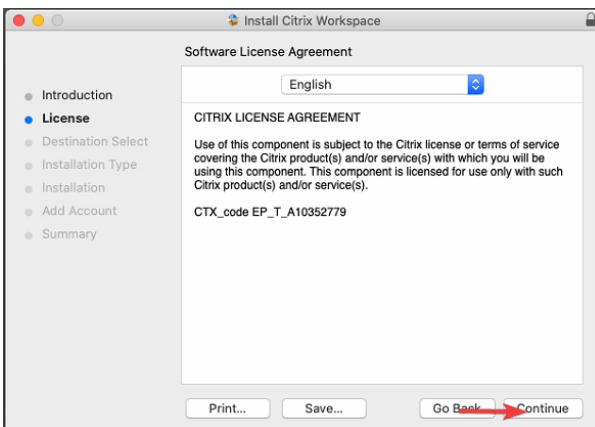
7) Click on "Continue" when prompted to run the software.



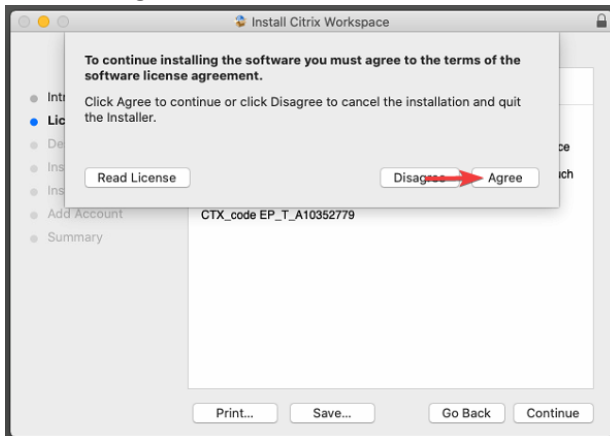
8) Click "Continue"



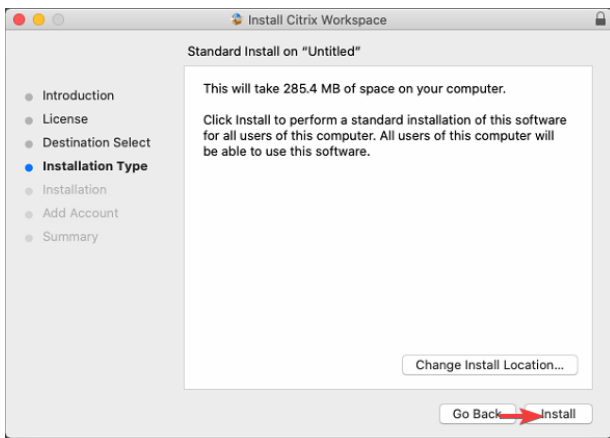
9) Click "Continue"



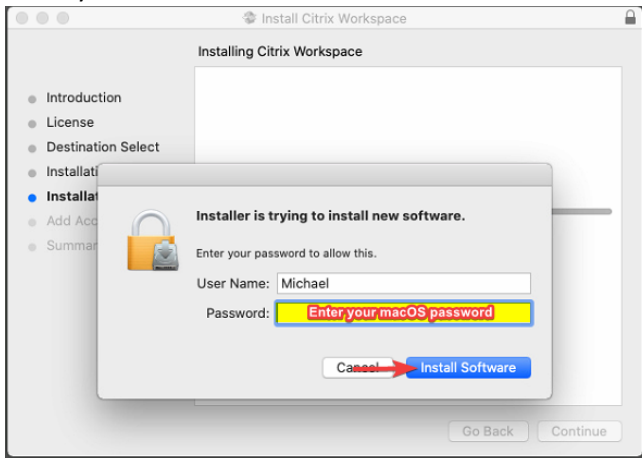
10) Click on "Agree"



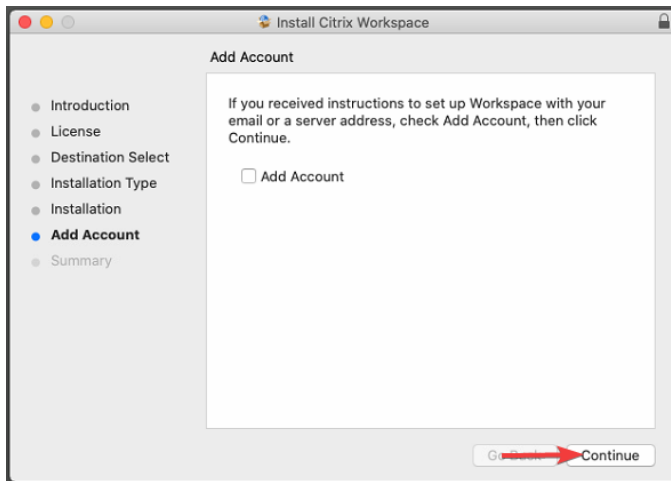
11) Click "Install"



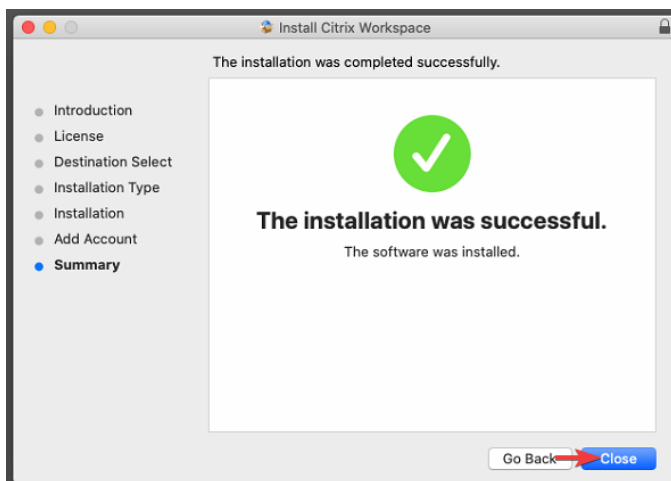
12) Enter your Mac Password and click "Ok".



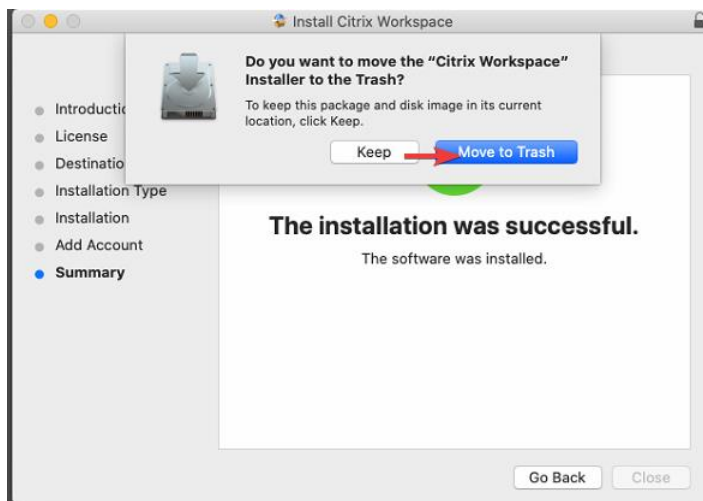
13) Click on "Continue".



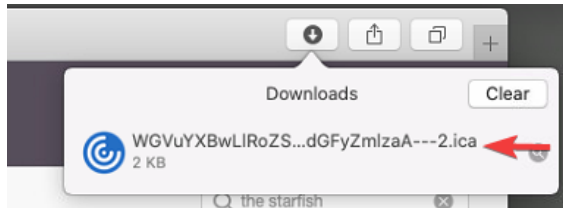
14) Click "Close".



15) Click "Move to Trash".



- 16) Now go to <https://access.atlanticare.org>, login with your AtlantiCare account and open your application.
- 17) It will go to your “Downloads”, just click on the file and it will open the application.



- 18) There maybe be a popup for “System Extension Blocked”, click “OK” as we do not need to pass through any devices.



This concludes the install and you should be able to launch icons from Citrix (AtlantiCare Access). If you are still having an issue and this is your personal pc or laptop then you will need to contact an outside company for more assistance. Our policies state that we are not allowed to troubleshoot beyond showing users how to download the ICA client.

Thank you,

AtlantiCare Information Technology Department