## **Citrix - macOS Installation**

- 1) Open Safari Browser or browser of choice.
- 2) Navigate to http://www.citrix.com
- 3) Go to the following URL: <u>https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html</u>
  - a. Or follow the following steps:
  - i. Click on Downloads and then click the arrow on "Select a product"
  - ii. Choose Citrix Workspace App.
  - iii. Click on "Workspace app for Mac", Click on "Workspace App for Mac", and then click on "Citrix Workspace App \* for MAC"



4) Next click on "Download Citrix Workspace for Mac"



5) Next go to your Downloads then go click on the DMG to open the file.



6)



7) Click on "Continue" when prompted to run the software.

	000		Install Citrix Workspace		
			This package will run a program to determine if the software can be ins To keep your computer secure, you should programs or install software from a trusted you're not sure about this software's source Cancel to stop the program and the installand Cancel Cancel C	stalled. only run source. If e, click tion. ontinue	
				Go Back	Continue
8)	Click "Co	ontinue	"		
	00		😂 Install Citrix Workspace		
			Welcome to the Citrix Workspace Installer		
	<ul> <li>Introducti</li> <li>License</li> <li>Destinatio</li> <li>Installation</li> <li>Installation</li> <li>Add Accouting</li> <li>Summary</li> </ul>	ion n Select n Type n unt	Citrix Workspace installs software that allows a applications that your organization provides, ind applications that use your browser.	ccess to virtual luding software	
				Go Back	ontinue
۹١	Click "Co	ntinuo	"		
5)		minue	Se Install Citrix Workspace		
			Software License Agreement		
			English	\$	
	<ul> <li>Introduction</li> </ul>	n	CITRIX LICENSE AGREEMENT		
	<ul> <li>License</li> <li>Destination</li> <li>Installation</li> <li>Add Accool</li> <li>Summary</li> </ul>	n Select 1 Type 1 Junt	Use of this component is subject to the Citrk I covering the Citrk product(s) and/or service(s using this component. This component is licer Citrx product(s) and/or service(s). CTX_code EP_T_A10352779	icense or terms o with which you ised for use only	f service will be with such
			Print Save	Go Back	Continue

10) Click on "Agree"



## 11) Click "Install"



12) Enter your Mac Password and click "Ok".



13) Click on "Continue".

		Install Citrix Workspace	
	<ul> <li>Introduction</li> <li>License</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Add Account</li> <li>Summary</li> </ul>	Add Account If you received instructions to set up Workspace with your email or a server address, check Add Account, then click Continue. Add Account	
14) (	Click "Close".	G <del>uinesta</del> Continue	
•		Selostall Citrix Workspace	
	<ul> <li>Introduction</li> <li>License</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Add Account</li> </ul>	The installation was completed successfully.	

15) Click "Move to Trash".



Go Back

- 16) Now go to <u>https://access.atlanticare.org</u>, login with your AtlantiCare account and open your application.
- 17) It will go to your "Downloads", just click on the file and it will open the application.



18) There maybe be a popup for "System Extension Blocked", click "OK" as we do not need to pass through any devices.

100	System Extension Blocked
0	A program tried to load new system extension(s) signed by "Citrix Systems, Inc.". If you want to enable these extensions, open Security & Privacy System Preferences.
	Open Security Preferences OK

This concludes the install and you should be able to launch icons from Citrix (Atlanticare Access). If you are still having an issue and this is your personal pc or laptop then you will need to contact an outside company for more assistance. Our policies state that we are not allowed to troubleshoot beyond showing users how to download the ICA client.

Thank you,

AtlantiCare Information Technology Department