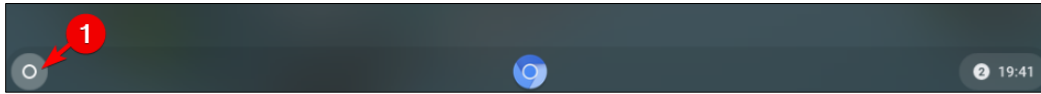
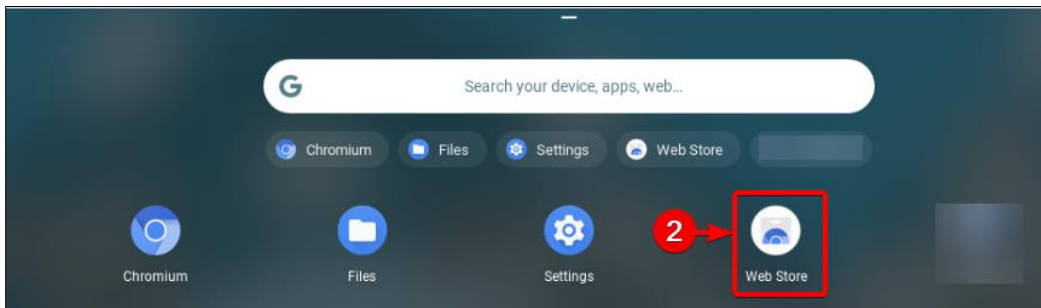


## Installing Citrix Workspace on ChromeOS (Chromebook)

- 1) Open your “Apps” menu by clicking on the Apps icon on the taskbar or pressing the Search Key

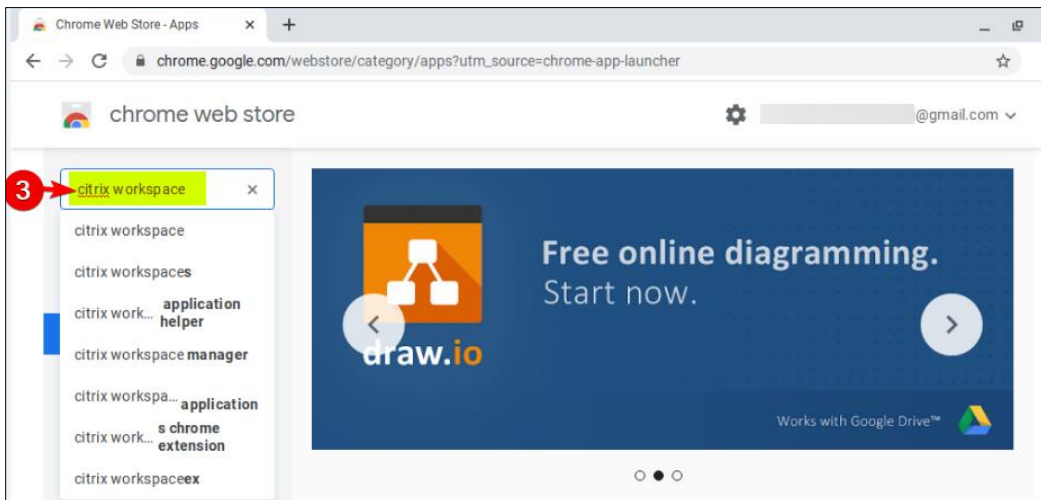


- 2) Click on the “Web Store” Icon

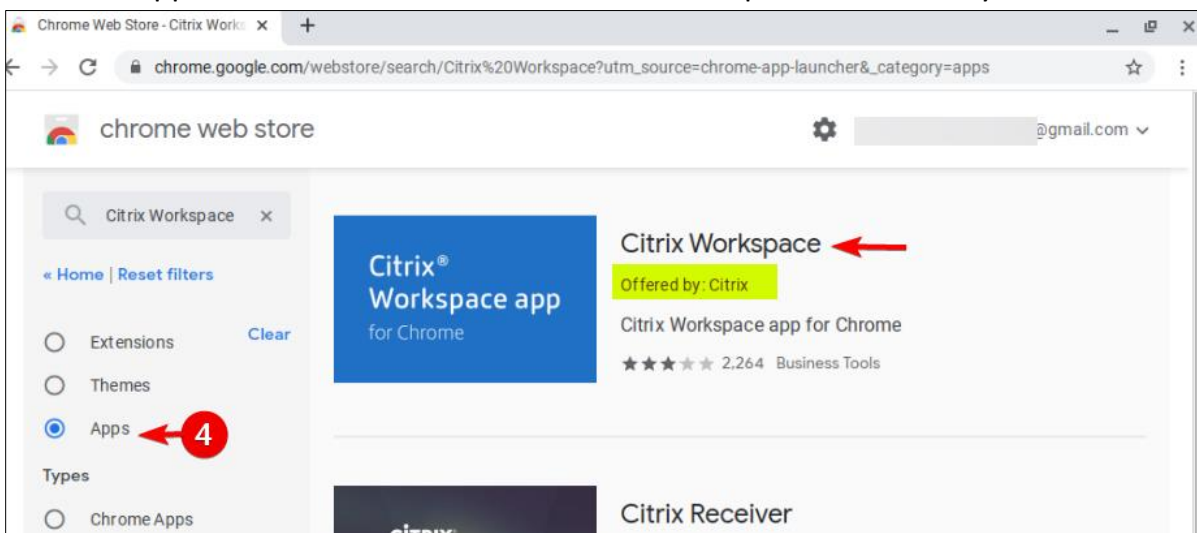


a. Alternatively, browse to: <https://chrome.google.com/webstore>

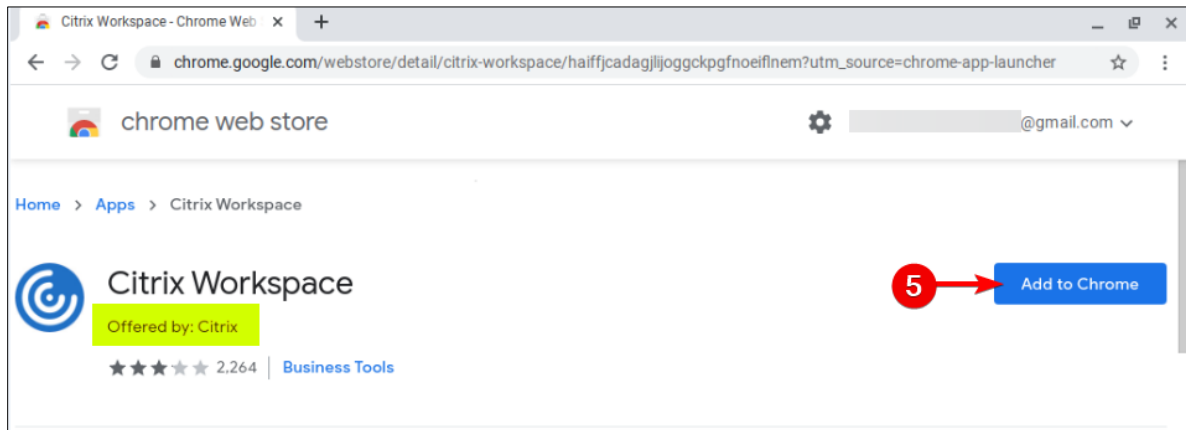
- 3) Click on search bar and search for “Citrix Workspace”



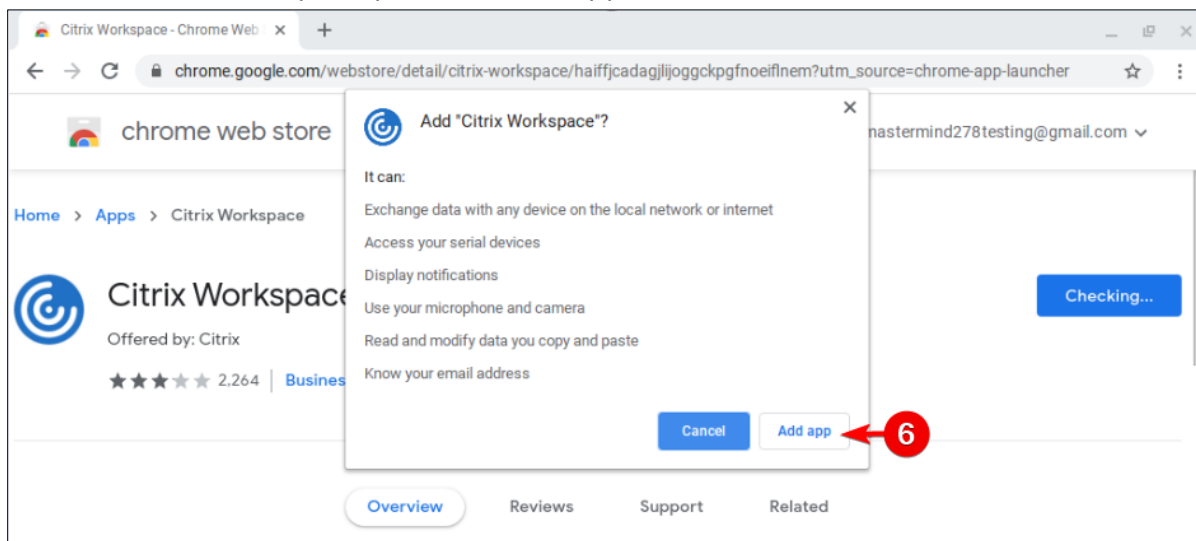
- 4) Click on “Apps” button and click on the “Citrix Workspace – Offered by Citrix”



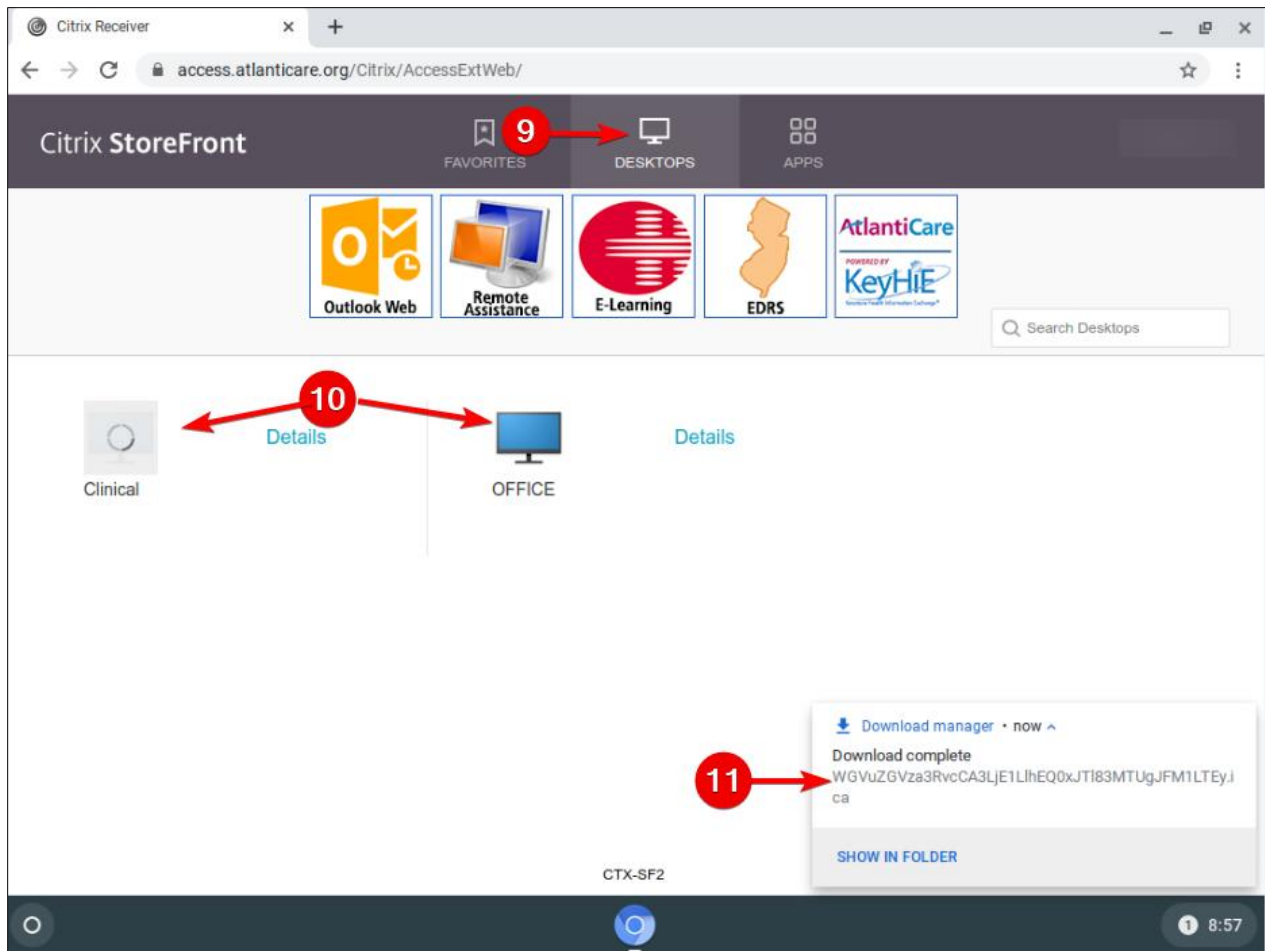
- 5) Click on the “Add to Chrome” button next to the application. Be sure you are on the “Citrix Workspace - Offered by: Citrix”



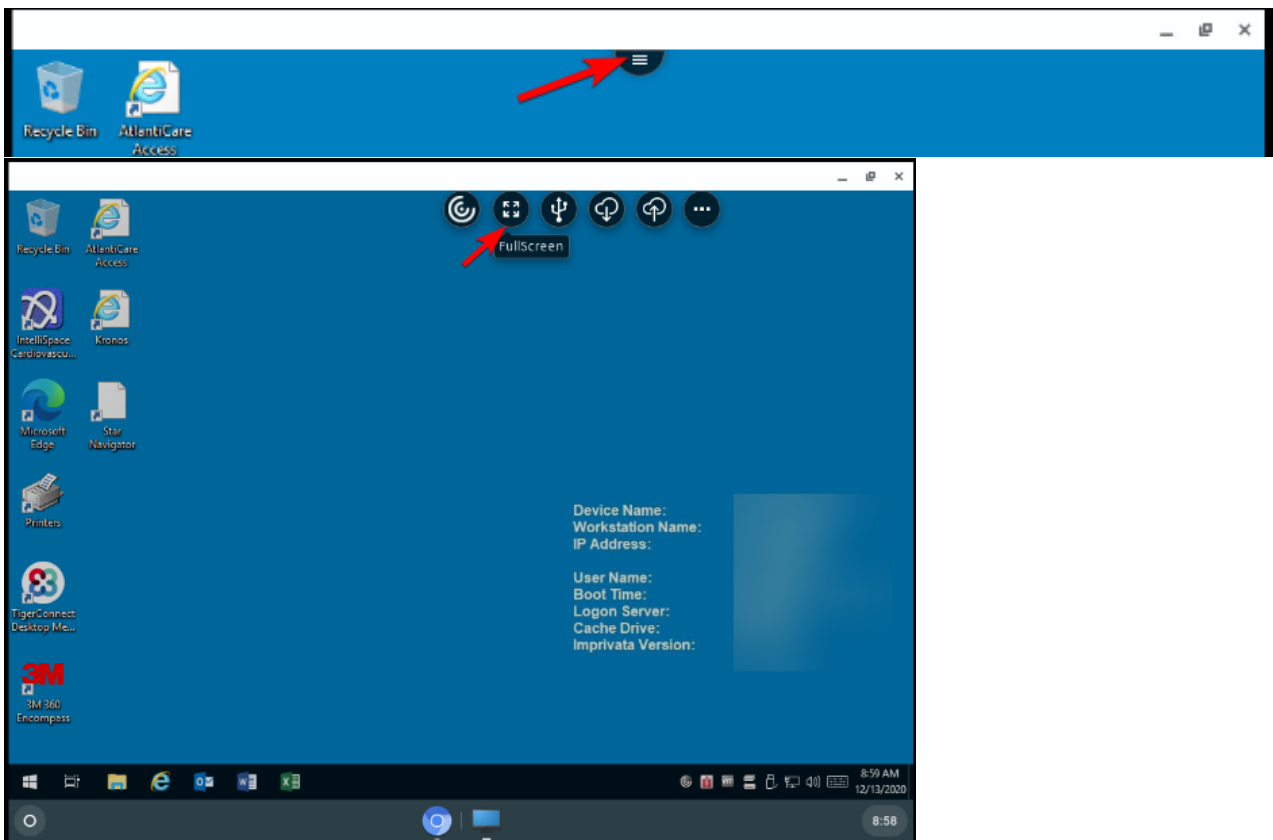
- 6) On the confirmation prompt, click “Add App”



- 7) Browse to <https://access.atlanticare.org>
- 8) Login with your AtlantiCare Credentials
- 9) Select “Apps” or “Desktops” from the Citrix Storefront page.
- 10) Click on the resource you would like to open
- If working from ChromeOS, we **HIGHLY RECOMMEND** using our virtual desktop to allow for multiple applications to be open, this is done by clicking on “Desktops” and choosing your appropriate assigned desktop (eg. “Clinical” or “Office”)
- 11) When a resource is chosen it will start a download, click on the file on the side to start the session. This will open the application/desktop



12) Once on the desktop, clicking the menu icon, will allow you to flip between a Window Mode and Full Screen mode.



This concludes the install and you should be able to launch resources from Citrix (Atlanticare Access). If you are still having an issue and this is your personal pc or laptop then you will need to contact an outside company for more assistance. Our policies state that we are not allowed to troubleshoot beyond showing users how to download the ICA client.

Thank you,

AtlantiCare Information Technology Department